



# WOKING SWIMMING CLUB RULES OF THE LEARN2SWIM PROGRAMME



## Parents on poolside

Spectators on poolside are a safety risk and are therefore asked to remain in the allocated spectator area. Parents/carers are asked not to disturb the coaches or the child swimming, except in an emergency. Prams should be left outside as the wheels damage the pool flooring.

## Unaccompanied children

All children aged 8 and under who are in the swimming tuition Programme must be accompanied in the building by an adult at all times. Children cannot be dropped off and left without a responsible adult, aged 16 or over.

## Changing Rooms

Swimmers aged 8 and under, who require assistance to change, must change in the changing room of the gender of the accompanying adult.

For safeguarding reasons, parents/carers should **NOT** use mobile phones in the changing area and should not be alone in the changing rooms with a child who is not their own (or their responsibility for the session).

## Updating information

In order to teach your child effectively it is essential we know if they have or develop a medical or behavioural problem. Please ensure records are updated by e-mailing [wokingsc.learn2swim@gmail.com](mailto:wokingsc.learn2swim@gmail.com) detailing the problem and adding your child's full name and day and time of their current class.

## Illness

If your child is unwell i.e. on antibiotics for any infection or has viral gastro-enteritis or any related illness, please do not bring them swimming. Faecal releases in the pool may cause severe disruption to the lessons and to the subsequent swimming sessions. As a further recommendation, your child should not swim for a period of 48 hours following such an illness.

## Equipment needed for Swimming:

### Your child should bring:

- Swimming costume / trunks
- Swimming goggles (not essential, but recommended)
- Armbands (if required)

Each swimmer receives a free swimming hat at the beginning of their course. When the swimming hat has dried out, please put a little talcum powder in the hat. The hats make it easier to identify class level and increases hygiene for a cleaner pool.



# LEARN2SWIM

## Do's, DON'TS & TERMS



### Swimmers' do's

- Wear suitable swimwear.
- Tie back long hair.
- Wear swimming hat.
- Shower, use the toilet, and blow your nose before entering the pool.
- Be on poolside 5 minutes before your session is ready to commence.
- Inform the teacher of any medical condition or medication required. Please bring medication to poolside e.g. asthma inhaler, epi-pen etc.
- Do be considerate of other pool users
- Have fun!

### Swimmers' don'ts

- Don't consume food within 1 hour of swimming.
- Don't consume food during the session.
- Don't wear watches or jewelry whilst swimming.
- Don't bring any valuables to the pool.
- Don't forget to shower before you swim.

### Spectators' do's

- Remain in the allocated spectator area.

### Spectators' don'ts

- Don't distract your child during their session
- Don't enter the shower area or pool side in footwear.

### Payment of Fees / Lesson cancellation / refund policy

- All fees are payable termly in advance.
- From time to time a session may be cancelled due to unforeseen circumstances. If urgent cancellation is needed you will be notified via text and/or email through our Clarion Call system, and a notice will be placed on the Woking Swimming Club Learn2swim website.
- If a replacement lesson is offered in place of a cancellation, then no refund or credit will be due.
- Refunds will be given for prolonged cancellations at the discretion of the Learn2swim team. These will be offered by way of a discount from your next terms swim fees.
- No refunds can be offered once the course has commenced.
- If you intend to leave the Learn 2 Swim programme, a minimum 4 week notice period must be provided in writing to [wokingsc.learn2swim@gmail.com](mailto:wokingsc.learn2swim@gmail.com)

### Swimming tuition Program

Woking Swimming Club – Learn2swim is committed to providing an excellent swimming lesson Program that includes rewarding your child's progression with badges and certificates upon completion of each stage.